

DINURO PAGES

User Manual

Discover. Connect. Grow.

A guide for customers who want to find a business, and for owners who want to set up a page, add products, and receive orders.

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1. Find a business

Dinuro Pages is one place to look for shops, services, hotels, restaurants and more.

1 Open the search

Use the search icon in the header, or go to Home. Type a business name, a product, or a service, for example "hotel Negombo" or "jewellery".

2 Browse profiles

Open Profiles to move through business pages. Each profile shows the business name, what they offer, and how to reach them.

3 Open the page you want

Select a profile to see products, services, contact details, location and any news or videos the business has shared.

Tip. Search words on a profile come from the keywords the owner saved. If you cannot find a business, try a shorter word, such as the city or the product name.

2. Contact and visit

You talk to the business directly. Dinuro Pages does not sit between you and the seller.

1 Use WhatsApp

On a business page, choose WhatsApp. Your message opens in WhatsApp with that business, using the number they published.

2 Call or email

The contact card also shows the phone number, email and website when the owner has filled them in.

3 Open the map

If the business added a Google Map, you can see where they are and get directions to the shop, hotel or office.

3. Shop and place an order

Available on Smart Commerce and Ultimate Pro pages. Your order goes to the business by WhatsApp and email.

1 Look through products

Open a product or service to read the name, price and description, and to view the photos.

2 Add what you want

Use the shopping cart on pages that offer it. You choose the items. The business keeps the sale. There is no Dinuro transaction fee on your order.

3 Send the order

The order is delivered to the business on WhatsApp and by email. Agree payment, delivery or pickup with them directly.

Good to know. A free Basic Digital page can show products, but shopping cart and order delivery are part of the paid packages.

4. Create your account

Registration takes a few minutes. Choose Register in the header, or open the sign-up page.

1 Choose a User ID

This is the name you will type every time you sign in. Pick something you will remember, and keep it private.

2 Enter your email twice

Use an inbox you check. Type the same address in Email and Confirm Email so orders and notices can reach you.

3 Add a contact number and password

Use a working mobile number. Choose a password you do not use on other sites.

4 Pick your category and sign up

Select the category that best matches your business, then press Sign Up. Categories include shops, hotels and restaurants, services, and manufacturers.

5. Sign in

Owners use Login in the header. Customers browsing the city do not need an account.

1 Open Login

Go to the profile owner sign-in page from the header button.

2 Enter User ID and password

Use the same User ID you created at sign-up, then your password.

3 Land in your control panel

From here you edit the public page, watch page views, and press Preview Page whenever you want to see it as a customer would.

6. Complete your business profile

This is the public face of your business. Open Edit Main Information, fill the form, then Save Changes.

1 Name and description

Write the business name customers should see, and a short description of what you do.

2 Phone with country code

Choose the country code, then type the number without the leading zero. Example: code +94 and number 771234567.

3 Address, email and website

Add address name, street and city, plus fax if you use one, your email, and your website.

4 Search keywords

Add the words customers might type: your city, products and services. These help your page appear in search.

5 Header and cover photos

Upload a header image and a cover banner. A wide cover around 1155 x 400 px looks best. Then preview the page.

Tip. Save after each important change, then use Preview Page before you share the link.

7. Add products and services

In the control panel, open Products & Services. You can add, edit or remove listings at any time.

1 Name the item

Use a clear product or service name, the words a customer would search for.

2 Set currency and price

Sri Lankan Rupee is selected by default. You can also price in USD, EUR, GBP, AUD, INR, SGD, AED, CAD or JPY.

3 Describe it

Write what is included, sizes, timing or anything a buyer needs before they contact you.

4 Add photos and save

Upload one or more images. Portrait photos around 800 x 1120 px work well, up to 10 images. Press Save Product.

Tip. A second image can appear when a customer hovers the item in Need-Worthy Picks. Use your best two photos first.

8. Share videos and news

Short videos and updates keep your page active and help customers trust what they see.

1 YouTube Shorts

Paste one or more Shorts links. You can paste them one after another. Add an optional description and press Save Short.

2 Share news

Open Share News, write the update, and add images. About 800 x 1120 px is a good size, up to 10 images.

3 Add a video to the post

Paste a YouTube or Shorts link, or upload an MP4, WebM or MOV file (up to 5 videos). Press Publish News.

Package note. Prepared marketing posts and promotional videos on a schedule are included with Smart Commerce and Ultimate Pro. You can still publish your own news from the control panel.

9. Show your map and branches

Help people find the right door, including extra locations.

1 Copy the Google Maps embed link

In Google Maps, open your place, choose Share, then Embed a map. Copy the link that starts with <https://www.google.com/maps/embed>.

2 Paste it into the profile

Put the embed link in Google Map Embed Link(s) and save. You can paste more than one embed link. A preview appears when a map is ready.

3 Add a branch

Under Networks & Branches, add a branch header and the details customers need, then press Save Branch.

10. Receive customer orders

On Smart Commerce and Ultimate Pro, customers can prepare an order and send it straight to you.

1 Keep contact details current

Orders arrive on the WhatsApp number and email saved in your profile. Check both inboxes.

2 Read the order

Confirm the items, price and any notes with the customer yourself. You decide payment and delivery.

3 Reply on WhatsApp

A fast reply is the whole point of the page. The customer relationship stays with your business.

11. Choose a package

Start free, then move up when you want cart, orders and marketing support.

Basic Digital FREE

- Standard business profile
- Recommendation profile
- Showcase products and services

Smart Commerce LKR 21,000 a year

- Everything in Basic Digital
- Search, WhatsApp and Google location
- Shopping cart
- Orders by WhatsApp and email
- 1 marketing post and 1 video a month

Ultimate Pro LKR 75,000 a year

- E-commerce site in the dinuro.com style
- Subdomain of dinuro.com
- Dinuro application and Dinuro Agent
- 3 marketing posts and 1 video a month
- Social media management

12. Common questions

Short answers to the things people ask first.

Do I need an account to look around?

No. Search and open any public profile without registering. An account is for the business owner who edits the page.

Does Dinuro take a fee on each sale?

No. Customers stay your customers, and the payment is arranged between you and them. Membership is a yearly package, not a cut of each order.

Why is my page hard to find?

Add search keywords, a clear business name, and product names people actually type. Then preview the page and confirm the phone and city are correct.

The map does not show. What link should I paste?

Use the embed link from Google Maps: Share, then Embed a map. A normal maps link in the browser address bar will not display inside the page.

How should I write the phone number?

Select the country code and enter the rest without a leading zero. For Sri Lanka, +94 and 771234567, not 0771234567.

I forgot my User ID or password.

Email info@dinuro.com or WhatsApp +94 71 223 3453 with the business name and the email you used at sign-up.

Still need a hand?

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